

## **Shipping time frame (standard)**

### **When will my order arrive?**

Most items may be shipped to the 48 contiguous United States via Standard Ground service. You can expect your order to arrive within 3-5 business days. Business days are Monday-Friday, excluding federal holidays within the United States.

### **Delivery Attempts**

The shipping courier will make three attempts to deliver your merchandise and will leave a message notifying you of the attempt. If the package is undeliverable after three attempts, the product will be returned to the warehouse. You will be credited for the price of the item, but you will not be credited for any shipping and handling charges you may have been charged. If you refuse delivery, a credit will be issued for the price of the product but not for shipping charges (if applicable). All credits will be applied to the payment method in the original order.

### **Leaving Signed Notes**

By leaving a signed note giving the courier permission to leave a package at the door, you have relinquished Digital Directives Consulting Inc and the courier of any and all responsibility for loss or damage.